

70 Westview Street Lexington, MA 02421 617-253-2845 mtgservicing@mitfcu.mit.edu www.mitfcu.org

## MAKING MIT FCU LOAN PAYMENTS

#### Members have four (4) options for making MIT FCU loan payments:

- 1. Payments through e-Branch Online Banking from an INTERNAL bank account.
- 2. Payments through e-Branch Online Banking from an EXTERNAL bank account.
- 3. In-person payments made at an MIT FCU branch location.
- 4. Payments made by mail to: MIT FCU, 70 Westview Street, Lexington, MA 02421

**NOTE:** Funds must be available when making or scheduling payments.

### MAKING LOAN PAYMENTS FROM AN MIT FCU DEPOSIT ACCOUNT

Step 1. Login to MIT FCU e-Branch Online Banking on the mitfcu.org website.

Step 2. The Homepage will display all of your accounts. Under the loan you wish to pay, click "Pay."

MORTGAGE Balance \$ Due 03/01/2021 \$ Pay

**Step 3.** Select an MIT FCU account from which funds will be drawn, then select your desired payment date and enter the payment amount.

Setting up recurring payments is easy! Simply check the "Repeat transfer" box and provide the requested details.

Click "Save" to save recurring transfer settings.

Move Money	
From	
. Savings 1	Available \$
То	
MORTGAGE 🗸	Balance \$
Date	
04/01/2021 🗰 Rep	eat transfer
Amount	
s	
Schedule transfer Go to My Accounts	

Step 4. Click "Schedule Transfer" to complete your request.

**Step 5.** To confirm recurring payments, from the "Move Money" tab, select "View Scheduled Transfers." If your recurring loan payments are not listed, then the recurring payment was not scheduled successfully, and the process will need to be repeated.

**NOTE:** Principal only payments can be made on **first mortgages only** and must be submitted in writing to Mortgage Servicing at <u>mtgservicing@mitfcu.mit.edu</u>. *Principal first mortgage payments cannot be processed online*. In your email request, please indicate from which MIT FCU account to draw funds, the borrower name(s), and the property address. **For security purposes, please DO NOT include your loan and/or member number.** 



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### MAKING LOAN PAYMENTS FROM AN EXTERNAL ACCOUNT

**NOTE:** External bank routing and account numbers are required for this process. First time users will be prompted to complete the External Funds Transfer Verification process.

Manage external accounts

External Account

Step 1. Login to MIT FCU e-Branch Online Banking on the mitfcu.org website.

Step 2. Click on the "Move Money" tab, then under "Loan Payment" select From External Account."



Date Added

**Step 3.** Under "Manage external accounts: click "Add an account."

Step 4. Under "Loan Payment--Add Account" provide your external ban account information.

an PaymentAdd Account	
Please provide your bank account information below	
Account type	
Select 🔻	
Enter Bank Name or 9 Digit Routing Number	
f match not found on name, please enter routing number Please enter your account number	9 Digit Routing Number Account Number
Please enter your account number	
Please confirm your account number	
Please confirm your account number	

Status

+ Add an account



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**Step 5.** To confirm your external account information, you will receive two deposits within three (3) days of adding the external account. Complete the verification process by validating the deposit amounts.

Once the verification process is completed your external account status will display as "Active" and will be available for loan payments.

**Step 6.** Click the blue "Click here to pay from this account" hyperlink to make a loan payment using an external account.

**Step 7.** On the "Loan Payment" screen, select the loan you wish to pay, then select your desired payment amount and initiation date.

Setting up recurring payments is easy! Simply check the "Repeat" box and provide the requested details.

Click "Save" to save recurring transfer settings.

Check the check box to agree to the "Terms & Conditions."





Loan Payment	+ Add an account
Pay From:	
NAVIGANT CREDIT UNION Checking*0220	
Pay Loan:	
Select 🔻	
Amount	
\$0.00	
Initiate Payment On:  Repeat  Allow 3 business days for payment to post	
I agree to the Terms & Conditions	
Continue Cancel	

Step 8. Click "Continue" to complete your request.

Step 9. To confirm recurring payments, from the "Move Money" tab, select "From External Account," and view payments under "Scheduled Loan Payments." If your recurring loan payments are not listed, then the scheduled recurring

cheduled Loan Pa	ayments				
From	То	Amount	Pay on	Repeat	Actions
BANK OF AMERICA, N.A.	Mortgage Loan	\$1,295.72	02/02/2021		Processed

payment was not successful, and the process will need to be repeated.

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